

Why have I not received my registration confirmation via email?

When you registered, if you selected the “Opt Out” feature, the authorization for Tri-State to send you emails was removed. If you did not select the “Opt Out” feature, it’s possible that your confirmation has been blocked by anti-spam filters. Either condition will also affect receiving the email inviting you to download your CEU / PDH Certificate after the conference. Cvent is the contractor we have utilized to build our conference website.

If your tech department restricts inbox access to only trusted sources, they'll need to allow the following domains and IPs to ensure emails get delivered:

cvent.com
cvent.me
cvent-planner.com
cventmail.com
cvtsv.com
198.207.147.224/27 – for Cvent emails
204.239.0.224/27 – for Cvent emails
216.230.14.224/27 - for Cvent emails

How can I get my Certificate if I do not have my confirmation number?

If you do not have your confirmation number, visit our website (www.tristateseminar.com) and click on the CEUs tab. From the drop-down menu, select the year for the certificate you are seeking. Enter the email associated with the registration and click the “Forgot your confirmation number?” link provided below the text box for the confirmation number. You will need access to the email used for registration as an email with the confirmation number will be sent to the registered email address. If you need assistance in locating your confirmation number or downloading your certificate, please contact ContinuingEd@tristateseminar.com.

Where or how do I get my Certificate?

Approximately 45 -60 days after the seminar, Tri-State will send an email link for you to print or save your certificate.

How do I get my Certificate from previous years?

You can visit the Tri-State Seminar website (www.tristateseminar.com) and click on the CEU tab at the top of the screen. From the drop-down menu, you will be able to access the three (3) most recent years.

Who can I contact if my Certificate is not accurate or if I have questions regarding my Certificate?

Please contact ContinuingEd@tristateseminar.com. Please note that you must email a copy of your Application for Contact Hours to dispute/correct your certificate.

Does Tri-State send my Certificate to my certifying agency to show proof of attendance?

No, Tri-State does not send certificates to certifying agencies. Certificates are available for printing or download from the website. Submission to the certifying agency is the responsibility of the attendee.